

Shipping instructions

July 2018



Futronic testers for calibration, repair and upgrading

Please, send your tester to:

Danphone A/S
Klokkestoebervej 4
DK-9490 Pandrup
Denmark

Attn.: Service Department
Tel: +45 96 44 44 44

A Returned Material Authorization (RMA) is not needed.

Shipping instructions

We recommend you always to ship your tester by courier. Do not include cables, accessories and power adaptor etc., just the tester.

In order to avoid possible restrictions due to the built-in battery, we advise you to state "Battery not restricted as per SP67" on the airwaybill.

Non-EU customers are advised to state "For Calibration/Repair – Return to Sender" on the Proforma Invoice.

For returning of the tester by Danphone courier service, our standard rate for this is EUR 100-- within Europe and EUR 180-- outside Europe.

If you wish to have the tester returned by your own courier service and cost, kindly advise us of the courier service account number to be used.

Payment terms

30 days net.

Effect payments to

Danske Bank, Prinsensgade 11, Aalborg, Denmark. SWIFT-Code: DABADKKK,
Reg. No. 3201, Account No: 3201164133, IBAN: DK15 3000 3201164133.
Danphone VAT No: DK 13640378.

NB: It shall be the sole responsibility of the user/owner to ensure that all data from the test box is backed up prior to sending the test box to calibration or repair. Danphone does not assume any liability for any data loss arising as a result of test box calibration or repair.